

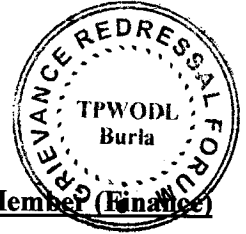
Grievance Redressal Forum

TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and S.Tripathy, Member (Finance)



Ref: GRF/Burla/Div/BNED/ (Final Order)/ 72(4)

Date: 28/02/2025

Present:

Sri A.K. Satapathy, President

Sri B.Mahapatra (Co-opted Member)

1	Case No.	BRL/91/2025			
2	Complainant/s	Name & Address Laxman Das Rawalani At-Bus Stand Brajarajnagar Dist-Jharsuguda		Consumer No 4171-2106-0316	Contact No. 8546235487
3	Respondent/s	S.D.O (Elect), Brajarajnagar			Division B.N.E.D, TPWODL, Brajarajnagar
4	Date of Application	20.02.2025			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code, 2019 √			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations, 2004			
		3. OERC Conduct of Business) Regulations, 2004			
		4. Odisha Grid Code (OGC) Regulation, 2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations, 2004			
		6. Others			
8	Date(s) of Hearing	20.02.2025			
9	Date of Order	28/02/2025			
10	Order in favour of	Complainant		Respondent	Others √
11	Details of Compensation awarded, if any.	NIL			

President
Grievance Redressal Forum
TPWODL, Burla - 768017

Place of Camp: SDO Office, Brajarajnagar

Appeared

For the Complainant- Laxman Das Rawalani

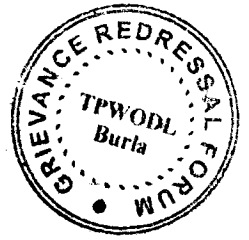
For the Respondent - SDO(Electrical), Brajarajnagar, TPWODL.

GRF Case No- BRL/91/2025

Laxman Das Rawalani
At-Bus Stand Brajarajnagar
Dist-Jharsuguda
Consumer No-4171-2106-0316

VRS

SDO(Electrical), Brajarajnagar, TPWODL.



COMPLAINANT

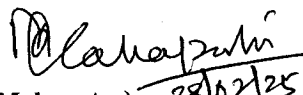
OPPOSITE PARTY


The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

The complainant is at liberty to approach the Forum with necessary supporting documents if the complainant is not satisfied with the action/inaction of the opposite party.


B. Mahapatra
(Co-Opted Member)
Co-opted Member
Grievance Redressal Forum
TPWODL, Burla - 768017


A.K. Satapathy
(President)
President
Grievance Redressal Forum
TPWODL, Burla - 768017

1. Laxman Das Rawalani, At-Bus Stand Brajarajnagar, Dist-Jharsuguda
2. Sub-Divisional Officer (Elect.) Brajarajnagar, TPWODL, with the direction to serve one copy of the order to the Complainant/Consumer
3. Executive Engineer (Elect.), BNED, TPWODL, Brajarajnagar
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

This Order can be accessed at TPWODL Website → tpwesternodisha.com → Customer zone → Grievance Redressal Forum → BURLA (Case No BRL/91/2025)

70

To
The SDO, TPWODL, Brajrajnagar
BNED, Brajrajnagar

(विषय - बिजली बिल संशोधन करने के बारे में)

मान्यवर,

सबिन्दा निवेदन यह है की मैरा consumer No-
पाचरा060316, मे लक्ष्मणदास शकलानी, मैरा दुकान covid-के
समय बंद था फिर भी बिजली बिल बढ़के आया है।
औ बढ़ने वाला बिल संशोधन करने के लिये मै
नीवेदन करता हूँ।

कृपया करके मैरा बिल को सही कर
दीजिये यह आपके पास गुजारीश करता हूँ।

We may register it
as a complaint, and
ask the O.P. concerned
to deal it in CHH.

लक्ष्मणदास शकलानी
DT. 20/02/25